

REEFS: Alternative Contacts

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1 ALTERNATIVE CONTACT

The Alternative Contact feature provides the ability to manage the way that automated communications are received from the Cayman Islands Monetary Authority.

Users with the **Industry Details role** will be able to access the Contact Management functionality of the REEFS Portal.

1.1 ADDING AN ALTERNATIVE CONTACT

1. Using your User Account, select the "Organization Management' tab from the navigation bar:

The **Organization Management** portal opens:

- 2. Select "Contact Management"
- 3. Select "Add Alternative Contact"

ome	Filings	Submitted Filings	New Request	In-Progress Requests	Submitted Requests	Payments	Escrow Account	Organization Management	FAQ
ome	Re	elationships Clien	t References <u>Con</u> t	act Management					
ernati	ve Conta	cts							
Iternativ	e Contact Ty	pe		Contact Info	ormation				
AR confirm	mation email	recipient		FAR_receipts	@orgname.com			Edit	Delete
rimary Co	ontact			CIMA_Conta	ct@orgname.com			Edit	Delete
EEFS adm	inistration a	ccount owner		CIMA_REEFS	_Admin@orgname.com			Edit	Delete
Sanctions Communications				FinancialSan	ctionsOfficer1@orgname.c	Edit	Delete		
anctions (Communicati	ons		FinancialSan	ctionsOfficer2@orgname.c	om		Edit	Delete

4. Select the **Alternative Contact Type** from the drop-down list:

nome Filin	gs Submitted Filings	New Request	In-Progress Requests	Submitted Requests	Payments	Escrow Account	Organization Management	FAQ	
Home	Relationships	Client Refe	erences Contact N	lanagement					
Add Alternative Contact				FAR confirmation er	nail recipient	Enter an email address to receive the FAR confirmation emails for this organization.			
Alternative Conta	ct Type	REEFS admin	istration account owner \checkmark	REEFS administration owner	in account	ONE primary contact so entering a new one). Enter the email address organization can only ha	If one exists already, it needs to be delete of the organization's REEFS administrato we ONE REEFS administrator so if one e	d prior to r. (The ists already, t	
ontact Informati	on			Sanctions Commun	cations	Enter an email address to communications should	r to entering a new one). hat should receive all sanctions communi go to several email addresses, each one	cations. If the should be	

a. FAR confirmation email recipient:

An email address to receive the FAR confirmation emails for the organization

b. Primary Contact:

The Primary contact for the organization (NB: the organization can only have ONE primary contact so if one exists already, it needs to be deleted prior to entering a new one).

c. Private Equity Fund Application

An email address to receive the Private Equity Fund Application emails for the organization

d. REEFS administration account owner:

The email address of the organization's REEFS administrator. (NB: The organization can only have ONE REEFS administrator so if one exists already, it needs to be deleted prior to entering a new one).

e. Sanctions Communications:

An email address that should receive all sanctions communications. If the communications should go to several email address, each one should be entered on a separate record.

5. Click Save Contact

1.2 EDITING AN EXISTING ALTERNATIVE CONTACT

- 1. Under Contact Management click the **Edit** function to the right of the contact that you want to amend.
- 2. Select the **Alternative Contact** type, if necessary
- 3. Enter the new email address for **Contact Information**, if necessary
- 4. Click Save Contact

1.3 DELETING AN EXISTING ALTERNATIVE CONTACT

- 1. Under Contact Management click the **Delete** function to the right of the contact that you want to delete.
- 2. Confirm the deletion:

